Evaluating Medicaid Reform in Florida

Technical Advisory Panel Meeting

Agency for Health Care Administration

Tallahassee, FL

October 29, 2007

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Principal Investigator
UF Evaluation

• UF contracted by AHCA to conduct five-year evaluation study

• The UF evaluation studies will examine whether or not Reform achieves its stated objectives including
  – the establishment of Health Plans and Networks, and related processes to manage and deliver health care to enrollees
  – development of a process for enrollees to choose the plan they prefer
  – improved health care processes
  – better health outcomes
  – improved enrollee satisfaction
  – predictability in costs/expenditures

• Several additional projects and collaborations also initiated
Organizational Analyses

- Tell the Story of Reform
- Understand various “organizations” involved in Reform
  - Health plans, networks and their constituent members
  - Choice Counseling organization
  - Enhanced Benefits organization
  - Opt-out organization
  - AHCA and its collaborating contractors
  - Other interested persons or organizations
Quality of Care, Outcomes, and Enrollee Experience Analyses (Enrollee Experiences)

- Enrollee satisfaction
- Experience of care
  - Choice counseling
  - Health plan and health information
  - Access and health care utilization
  - Making choices
    - Plan selection
    - Enhanced benefits
    - Opt-out
- Health status and health outcomes
Fiscal Analyses

• Per Member Per Month Expenditures by AHCA before and after Reform
• Costs of implementing and administering reforms
• Performance/adequacy of risk adjustment
  – Pharmacy vs. Encounter Data
• Impact of Enhanced Benefit Accounts and Opt-out on Medicaid expenditures
Low-Income Pool (LIP) Evaluation

• Overall objective: to examine link between LIP-related payments and provision of services to Medicaid, underinsured, and uninsured populations
Medicaid Reform Evaluation Updates

- MRE Reports
  - Summary Report on the Medicaid Reform Section 1115 Waiver Process
  - Medicaid Reform Health Plans and Networks as of July 1, 2006
  - Medicaid Reform in Florida: Key Events and Activities in 2006
  - Medicaid Reform Organizational Analyses July 2006 – March 2007
  - Medicaid Reform Baseline Findings from Longitudinal Study
  - Medicaid Reform Enrollee Satisfaction: Baseline CAHPS Survey in Broward and Duval Counties
Medicaid Reform Evaluation Updates

• MRE Website
  http://mre.phhp.ufl.edu/
• Official launch date: November 2007
• Includes details of the evaluation project, reports and presentations
Other Evaluations

• Urban Institute
  – Funding by the Henry J. Kaiser Family Foundation (KFF)
  – Study the early impact of transitioning individuals enrolled in the 1115 Medicaid Reform Waiver
  – A total of 1,850 interviews were completed
  – All data sets were delivered to the Urban Institute in May 2007
  – Report currently in draft form. Following the normal review procedures reports will be disseminated by the KFF
Other Evaluations (Cont’d)

• University of Oregon
  – Funded by the Center for Health Care Strategies, Inc.
  – Study the impact of incentivizing healthy behaviors for Medicaid recipients
  – Data collection was by means of focus groups and telephone surveys
  – All data sets were delivered to the University of Oregon earlier this year
Other Evaluations (Cont’d)

• AHCA (OIG Report)

• Florida Center for Prevention Research, Florida State University (Choice Counseling)

• Florida Legislature Office of Program Policy Analysis and Government Accountability (OPPAGA)

• Health Policy Institute, Georgetown University

• US Government Accountability Office (GAO)
Other Evaluations (Cont’d)

• AHCA
  – Internal evaluation of the processes during the implementation of the 1115 Medicaid Reform Waiver

• Florida Center for Prevention Research, Florida State University
  – Evaluate the Choice Counseling process and outcomes related to Medicaid Reform

• Florida Legislature Office of Program Policy Analysis and Government Accountability (OPPAGA)
  – Mandated by the Florida Legislature to evaluate Medicaid Reform cost savings, consumer choice, access to services, coordination of care, and make recommendations for statewide expansion
  – “Medicaid Reform Implementation” Memo 1 issued by OPPAGA in January 2007
Other Reform Evaluations

- Health Policy Institute, Georgetown University
  - Funded by the Jessie Ball DuPont Foundation
  - Two year evaluation study on the impact of Medicaid Reform on Medicaid beneficiaries and community health systems
  - Three reports to date:
    - “Medicaid Changes: What will they mean for Broward and Duval counties, and beyond?” September 2006
    - “Waving Cautionary Flags: Initial Reactions From Doctors and Patients to Florida Medicaid Changes” May 2007
    - “Uncertain Access to Needed Drugs: Florida’s Medicaid Reform Creates Challenges for Patients” July 2007

- US Government Accountability Office (GAO)
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