

Evaluating Medicaid Reform in Florida

Technical Advisory Panel Meeting

***Agency for Health Care
Administration***

Tallahassee, FL

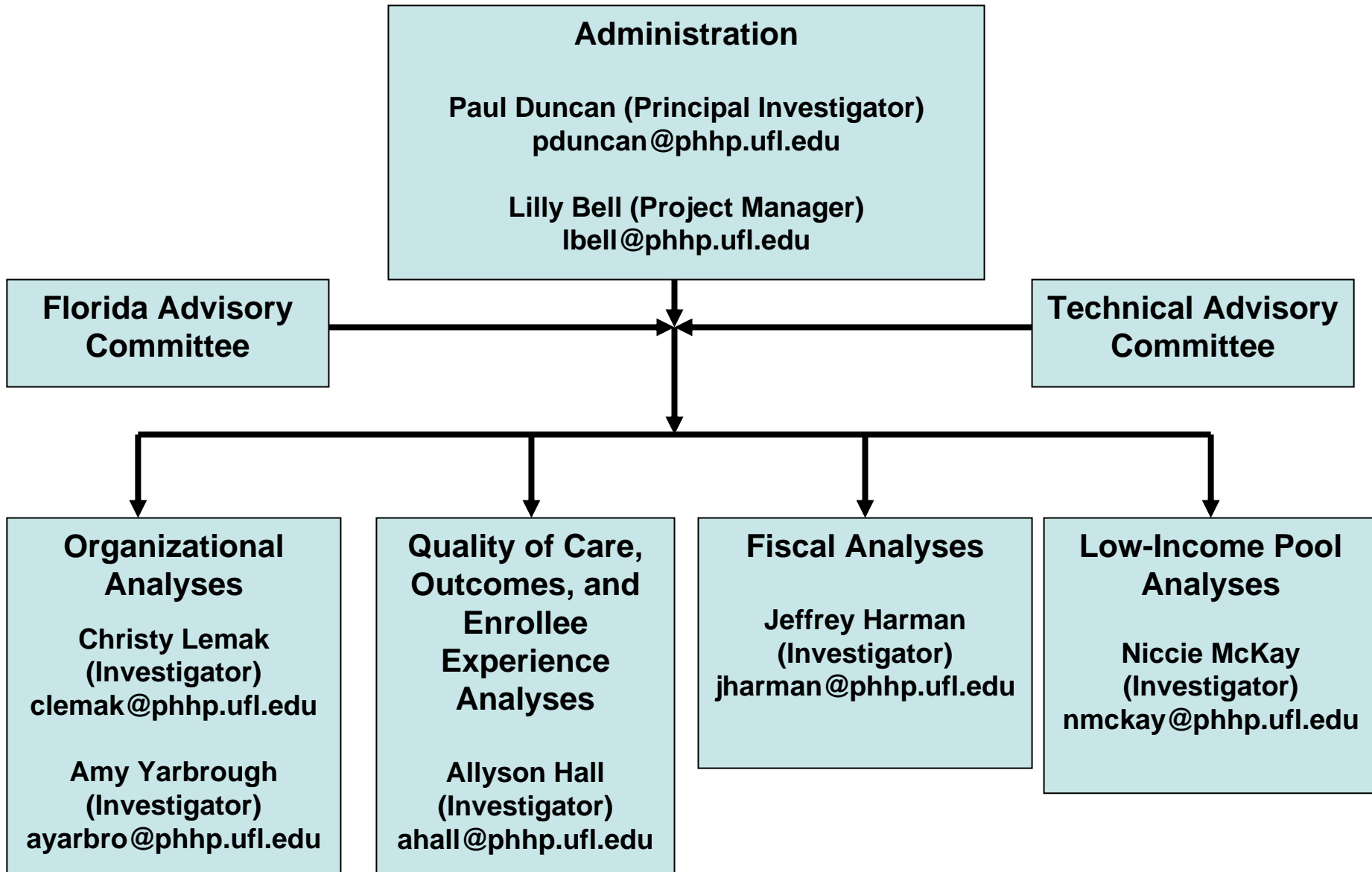
October 29, 2007

UF Evaluation

- UF contracted by AHCA to conduct five-year evaluation study
- The UF evaluation studies will examine whether or not Reform achieves its stated objectives including
 - the establishment of Health Plans and Networks, and related processes to manage and deliver health care to enrollees
 - development of a process for enrollees to choose the plan they prefer
 - improved health care processes
 - better health outcomes
 - improved enrollee satisfaction
 - predictability in costs/expenditures
- Several additional projects and collaborations also initiated

Evaluating Medicaid Reform in Florida: MED027

UF Evaluation Team



Organizational Analyses

- Tell the Story of Reform
- Understand various “organizations” involved in Reform
 - Health plans, networks and their constituent members
 - Choice Counseling organization
 - Enhanced Benefits organization
 - Opt-out organization
 - AHCA and its collaborating contractors
 - Other interested persons or organizations

Quality of Care, Outcomes, and Enrollee Experience Analyses (Enrollee Experiences)

- Enrollee satisfaction
- Experience of care
 - Choice counseling
 - Health plan and health information
 - Access and health care utilization
 - Making choices
 - Plan selection
 - Enhanced benefits
 - Opt-out
- Health status and health outcomes



Fiscal Analyses



- Per Member Per Month Expenditures by AHCA before and after Reform
- Costs of implementing and administering reforms
- Performance/adequacy of risk adjustment
 - Pharmacy vs. Encounter Data
- Impact of Enhanced Benefit Accounts and Opt-out on Medicaid expenditures



Low-Income Pool (LIP) Evaluation



- Overall objective: to examine link between LIP-related payments and provision of services to Medicaid, underinsured, and uninsured populations



Medicaid Reform Evaluation Updates



- MRE Reports
 - Summary Report on the Medicaid Reform Section 1115 Waiver Process
 - Medicaid Reform Health Plans and Networks as of July 1, 2006
 - Medicaid Reform in Florida: Key Events and Activities in 2006
 - Medicaid Reform Organizational Analyses July 2006 – March 2007
 - Medicaid Reform Baseline Findings from Longitudinal Study
 - Medicaid Reform Enrollee Satisfaction: Baseline CAHPS Survey in Broward and Duval Counties



Medicaid Reform Evaluation Updates



- MRE Website
<http://mre.phhp.ufl.edu/>
- Official launch date: November 2007
- Includes details of the evaluation project, reports and presentations



Other Evaluations



- Urban Institute
 - Funding by the Henry J. Kaiser Family Foundation (KFF)
 - Study the early impact of transitioning individuals enrolled in the 1115 Medicaid Reform Waiver
 - A total of 1,850 interviews were completed
 - All data sets were delivered to the Urban Institute in May 2007
 - Report currently in draft form. Following the normal review procedures reports will be disseminated by the KFF



Other Evaluations (Cont'd)



- University of Oregon
 - Funded by the Center for Health Care Strategies, Inc.
 - Study the impact of incentivizing healthy behaviors for Medicaid recipients
 - Data collection was by means of focus groups and telephone surveys
 - All data sets were delivered to the University of Oregon earlier this year
 - “Medicaid Efforts to Incentivize Healthy Behaviors” CHCS Resource Paper by Jessica Greene, PhD (University of Oregon). July 2007.



Other Evaluations (Cont'd)



- AHCA (OIG Report)
- Florida Center for Prevention Research, Florida State University (Choice Counseling)
- Florida Legislature Office of Program Policy Analysis and Government Accountability (OPPAGA)
- Health Policy Institute, Georgetown University
- US Government Accountability Office (GAO)



Other Evaluations (Cont'd)



- AHCA
 - Internal evaluation of the processes during the implementation of the 1115 Medicaid Reform Waiver
 - “Program Review of the Medicaid Reform Pilot Project” issued by the Office of the Inspector General on September 28, 2007
- Florida Center for Prevention Research, Florida State University
 - Evaluate the Choice Counseling process and outcomes related to Medicaid Reform
 - “Medicaid Reform Information Training and Evaluation MediRITE: Choice Counseling Evaluation (June 2006-June 2007)” issued by The Florida Center for Prevention Research at Florida State University on June 15, 2007.
- Florida Legislature Office of Program Policy Analysis and Government Accountability (OPPAGA)
 - Mandated by the Florida Legislature to evaluate Medicaid Reform cost savings, consumer choice, access to services, coordination of care, and make recommendations for statewide expansion
 - “Medicaid Reform Implementation” Memo 1 issued by OPPAGA in January 2007



Other Reform Evaluations



- Health Policy Institute, Georgetown University
 - Funded by the Jessie Ball DuPont Foundation
 - Two year evaluation study on the impact of Medicaid Reform on Medicaid beneficiaries and community health systems
 - Three reports to date:
 - “Medicaid Changes: What will they mean for Broward and Duval counties, and beyond?” September 2006
 - “Waving Cautionary Flags: Initial Reactions From Doctors and Patients to Florida Medicaid Changes” May 2007
 - “Uncertain Access to Needed Drugs: Florida’s Medicaid Reform Creates Challenges for Patients” July 2007
- US Government Accountability Office (GAO)
 - “Medicaid Demonstration Waivers: Lack of Opportunity for Public Input during Federal Approval Process Still a Concern” July 2007. (GAO-07-694R)



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